

Automation

Service Name: Web Services – (Other) Web Development

1. Service Description: Fort Detrick DOIM provides a full suite of web services. The management and technical support includes approaches that address full cradle-to-grave solutions. These solutions include: DoD compliant products; configuration management; content management; requirements analysis; systems architecture; phased implementation and hosting; risk mitigation; cost controls; performance monitoring; and in-progress reviews.

a. Web Hosting - Fort Detrick DOIM understands that each client's web hosting requirements are very diverse, so Fort Detrick DOIM's hosting platform is engineered to provide the upmost flexibility to meet virtually any hosting requirement. Fort Detrick DOIM provides 24x7 operational support, fully compliant (DoD, U.S. Army, OPSEC, and PKI) web services, configuration management, phased implementation, risk mitigation, performance monitoring, database and other server software application support including many unique applications on our DITSCAP approved web hosting facility. Our technical approach to web hosting includes the following major steps - determination of development and hosting criteria for the web site; determination of system architecture and infrastructure requirements to achieve required web site capabilities and functionality; test and integrate web site into system architecture and infrastructure; ensure web site content meets all compliance requirements; review web site content data with customer for approval and host and maintain live web sites.

b. Web Design - Fort Detrick DOIM designs and develops web sites capturing high visual aesthetics and functionality while complying with all Federal, DoD, and U.S. Army web policies, regulations and guidance (e.g., PKI, Section 508 – ADA, security and access control and information security). Web site design and development starts by capturing detailed site requirements through a partnership between the client and Fort Detrick DOIM. The site requirements are then analyzed and Fort Detrick DOIM's web site design and development is applied to create a finished solution.

2. DOIM Responsibilities:

- a. Offer full service hosting and administration of Internet/Intranet Web sites.
- b. Offer DoD, Operational Security (OPSEC) and PKI compliant Web services.
- c. Offer access control, intrusion monitoring and virus protection.
- d. Offer data backup and data restoration.
- e. Offer 24x7 operational support.
- f. Offer a multitude of supported applications including: Oracle, SQL, ColdFusion, ASP and more.
- g. Offer Web page development.
- h. Offer robust Web site designs and scalable solutions.
- i. Offer customer-oriented site development.
- j. Offer enhanced professional graphics.
- k. Offer Web design and development Subject Matter Experts.
- l. Provide Content Management.
- m. Offer DoD compliant Web services.

3. Pricing/Billing Information: Web development projects are priced on a per proposal basis. Billing is tailored to project specifics.

4. Customer Responsibilities:

- a. Provide functional requirements.
- b. Provide content manager designation.
- c. Provide related documentation.
- d. Provide compliance authorization.

5. Questions/Contact Information: If you have any questions or would like to obtain this service, please contact your Customer Account Manager (CAM) or check the DOIM web site at: <http://doim.detrick.army.mil>. If you do not know your CAM or your organization does not have a CAM assigned please contact the DOIM Help Desk at 301-619-2049 or via email at: usagdoimhelpdesk@amedd.army.mil.